

**PENSACOLA CHRISTIAN COLLEGE.**

# **CAMPUS PARENT PROGRAM GUIDELINES**



**2024 – 2025**

## **Campus Parent Resource Guide**

*Encourager, resource, mentor*—being a Campus Parent is so much more than having new students in your home for dinner. It's really all about being available, being willing, and being present for new students at a significant and life-changing time in their lives.

The college experience is unique, especially for new students. For some, they find this change exhilarating. But for many others, they experience homesickness and overwhelm because of their new environment and the decisions they now must make on their own.

This is where you come in.

Getting to know your Campus Kids as individuals—with their own unique personalities, backgrounds, and cultures—is an enriching experience. But more than that, the Campus Parent Program allows you to significantly influence your Campus Kids by giving them the personalized encouragement they need to make a successful transition to college life.

### **Campus Kids—Who Are They?**

Campus Kids are first-semester students. Though it's possible some are transfer students or have taken online dual-enrollment courses, they have one thing in common—they are new to the on-campus college experience at PCC.

While new students will inevitably transition into their college routine, becoming familiar with their schedules and developing a group of close friends, they are still without a stable and solid adult presence in their lives. Many students, of course, make this adjustment quickly and easily; but others do not.

### **Campus Parents—What's Their Role?**

Campus Parents are a team of faculty, staff, and Campus Church members who make themselves available to new students, demonstrating a willingness to share, encourage, connect, and answer questions.

The great thing about the Campus Parent Program is that there is no *one way* to do a good job. The key to success is that your Campus Kids feel comfortable reaching out to you and know that you're there to see them succeed.

## **How and When to Make Contact?**

We encourage you to connect with your Campus Kids as much as possible and in as many ways as you can—through encouraging notes and texts to having them over to your home. But there are three critical times when you should intentionally reach out to them.

### *When the Semester Begins*

You will receive your list of Campus Kids shortly before the start date you selected on the sign-up form. Once you receive that list, make contact as soon as possible by calling, texting, or emailing. When you reach out, let your kids know who you are and that you're looking forward to getting to know them.

When planning an event, earlier is always better than later, especially when it comes to a meal, an outing, or just meeting for coffee. The first full month of the semester is an excellent time to make face-to-face contact.

### *At the half-way point*

About mid-October and mid-March, your Campus Kids will be experiencing increased stress because of midterm exams. This is a good time for you to find ways to be encouraging and available without requiring too much of their time, such as delivering a care package. But more than anything, your timely, prayerful encouragement will go much further than a bag of cookies (though your kids will prefer both!).

### *In the final weeks*

There will be times on either side of midterms to connect with your Campus Kids, but finals week is like midterms—only more intense. Your kids are studying, taking tests, and planning to travel. Like midterms, this is an excellent time to text, email, call, and leave encouraging notes.

Your kids should be well connected at this point in the school year, but it doesn't hurt to offer them a ride to the airport or to offer storing items for them over Christmas and summer breaks. They will probably decline the offer, but it will mean a lot to them that you are available if the need arises.

## **How-To Scenarios**

### *Planning for an off-campus visit*

When you invite your Campus Kids to your home or to an activity, let them know in advance so that they can get proper permission. Because your kids are still new to the college experience, encourage them to check with their roommates or Residence Assistants (RAs) for the procedures for going off campus.

For your convenience, the following is a quick reference guide pertaining to the passes students should use:

Use a Day Pass when having an event at your residence.

Use a 3+ Pass when having an event in the Pensacola area.

If you or your Campus Kids have questions during the planning process, please contact the Campus Parent Coordinator.

For evening activities, students need to return to their residence halls by 10:25 p.m. on Sundays through Thursdays and by 11:25 p.m. on Fridays and Saturdays. We also ask that you refrain from taking your Campus Kids to the beach.

### *Breaking the ice*

We all fear the awkward first meeting; but by asking some standard questions about your Campus Kids' backgrounds, majors, and interests, you'll be surprised how much you have in common. And just letting your Campus Kids talk among themselves is a great way to change the social climate on that first meeting.

### *Delivering a note or a card*

To send mail to your Campus Kids through on-campus mail, write your name and "Campus Parent" in the upper-left corner of the envelope. Be sure to include your kids' box numbers along with their names. We ask that envelopes or packages be small enough to fit in a student mailbox and not contain perishable items. Since interoffice envelopes are for staff purposes only, please use standard envelopes for delivering messages. To send US mail to a student's mailbox, format the address as follows:

Student's Name  
PCC Box #####  
250 Brent Lane  
Pensacola, FL 32503

### *Delivering a package*

Items for your Campus Kids should be left at the Information Desk in the Administration Building. To expedite the delivery, let your kids know where they can pick up their package, and be sure to include both name, room number, and ID number on the package as well. If the gift is meant to be a surprise, let the Information Desk worker know. The worker on duty will notify your Campus Kid that a package has been left at the Information Desk.

### *Adding funds to their PCC Cards*

E-funds may be added to your Campus Kids' PCC Cards at <https://www.pcci.edu/current-students/card-accounts.aspx>. These funds may be used anywhere on campus including Palms, Common Grounds, Sports Center Hut, Campus Store, Pelican, Gearbox, vending machines, and laundry. Please know that the e-Transact system requires that you use your Campus Kids' legal (not called-by) names. You can find your kids' legal names in their profile on Employee Services.

### *Sending a care package from the Campus Store*

Campus Store has fun, unique care packages available for birthdays, exam times, and other special occasions. These may be ordered at the store or online at [Campus Store >Care Packages](#).

## **What-If Scenarios**

### *What if we want to watch a game or a movie? Is that OK?*

It is OK, especially during football season! To help you determine what is appropriate, the College entertainment policy for students has been provided for your reference:

Any media or form of entertainment (regardless of rating)—including but not limited to television, movies, books, magazines, apps, computer and video games—which contains violence, sensual or demonic themes, suggestive dress, profanity, or rock music is not permitted for students on or off campus.

Apps and computer/video games rated T or PEGI 12 and below may be played. First-person shooter games are not acceptable.

Students may watch movies rated G or PG; however, ratings of PG-13, R, or X are prohibited. Discretion also needs to be used in watching television, as programs labeled TV-14 or TV-MA are not acceptable. Students are not to attend movie theaters.

*What if they ask me for a ride?*

The key to being a great Campus Parent is availability, and that can take many forms. If providing a ride is not convenient, it's always fine to kindly decline the offer. But this creates a great opportunity for your Campus Kids to learn about on-campus transportation [available here](#) or items available in the [Campus Store](#). Connecting your kids to on-campus services is a great way to be resourceful.

*What if they ask to come over?*

If the time is not convenient, it's fine to let them know that. But it would be best to schedule a time to meet at everyone's earliest convenience.

*What if they don't return my emails, calls, or texts?*

If your attempts at contacting your Campus Kids are unsuccessful, please let the Campus Parent Coordinator know at [CampusParent@pcci.edu](mailto:CampusParent@pcci.edu).

*What if they demonstrate concerning behavior?*

If you observe that one of your Campus Kids is demonstrating concerning signs of anxiety or depression, it's always fine to encourage him or her to schedule an appointment with a [biblical guidance advisor](#). If you're not sure what to do, please reach out to the PCC Care Office for help at [PCCcare@pcci.edu](mailto:PCCcare@pcci.edu). However, if one of your kids is demonstrating anything related to harm of self or others, please contact the [Safety and Security Office](#).

Thank you for being a Campus Parent! We are wishing you an enriching school year as you encourage, pray for, and invest in your Campus Kids. If there is anything you need help with, the PCC Care Office is here to assist you. Please reach out to us at [PCCcare@pcci.edu](mailto:PCCcare@pcci.edu), [CampusParent@pcci.edu](mailto:CampusParent@pcci.edu), or stop by and see us in AC 114.