

PENSACOLA CHRISTIAN COLLEGE

PARENT RESOURCE GUIDE

2024-2025



SUPPORTING YOUR PCC STUDENT



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WE'RE IN THIS *together*

Dear Parent,

You've closely watched your son or daughter take each step in following God's path. But over time, your involvement changes to meet a new stage in life. As parents, we're learning to let go—and let them take the lead. Our advice turns into listening, and our direction into encouragement.

And this guide is here to help you navigate the transition. Your all-in-one resource, it contains valuable tools to thoroughly support your student.

It's our privilege to partner with you during this important, exciting time. PCC is committed to providing a safe, friendly environment—a place where students are empowered to become leaders and change the world for Christ.

A handwritten signature in black ink that reads "Troy A. Shoemaker". The signature is written in a cursive, flowing style.

Dr. Troy Shoemaker
President



Academics

PCC students benefit from a comprehensive approach to higher education, including built-in guidance both in and out of the classroom. This holistic college experience is guided by a biblical worldview and curated for student success.

Student Success Advisors provide ongoing advice and support, helping students plan their schedules to ensure they stay on track for graduation and monitoring academic progress throughout the semester. They also provide major-specific career advice and help students connect with other college departments to get questions answered when needed. Students can connect with their advisor through go.pcci.edu/StudentSuccessAdvisor

Faculty have weekly office hours that are posted on Eagle's Nest and in their course syllabi. If students have questions or need help in a particular course, they can drop by the faculty offices or contact their teacher to set up a meeting.

Foundations for College Success is a 1-credit course all first-semester students take to help provide a smooth transition to college. Students will learn to use PCC's academic resources and develop skills that contribute to academic success like study methods, time management, and career prep.

Canvas is an online platform students use to access course syllabi, view course resources, and submit projects. Additionally, students can send class-related questions to their faculty members through Canvas.



Tutoring and **academic coaching** are available free of charge through PCC Care, collegians, and student volunteers who can share their expertise. Students can search “tutoring” on Eagle’s Nest for more information.



Encourage your student to communicate with faculty members. A strong relationship helps students establish themselves in class and get expert assistance for future assignments and projects.

AcademicOffice@pcci.edu
850-478-8496, ext. 2819

*“While college courses are designed to challenge students, a variety of success resources are available. Encouraging your student to **take advantage of them early and often** is an excellent way to lend your support.”*

Dr. Raylene Cochran
Academic Vice President





Spiritual Growth

Chapel provides students an opportunity to cultivate their faith. Four times a week, students hear from guest speakers who have a passion for the next generation.

Student-led prayer groups meet weekly in each residence hall and across campus. Students can gather to share their prayer requests and praises and pray together.

Christian Service groups go out into the Pensacola area weekly to minister to the local community. With over 55 options to choose from, Christian Service is a great way for students to get plugged in.

Mission Projects occur every year to raise money for missions. Students can get involved in many ways: by donating, volunteering, or simply praying.

Student Body Projects allow students to directly impact the community around them, through hurricane cleanup, toy drives, and volunteering at local non-profit organizations.



PCC provides students many opportunities to know Christ and to make Him known. Students can email StudentMinistry@pcci.edu with questions on how they can get more involved in living out their faith.

Campus Church is a family of believers reflecting Christ and loving others. Each service provides students an opportunity to meaningfully worship and grow in their faith.

“The role that God intended church to have in our spiritual walk is essential. And while Campus Church is not attempting to replace your student’s home church, we are working to be a home away from home.”

Dr. Jeff Redlin
Pastor, Campus Church



Campus Life

The **Student Activities Office**, located on the first floor of the Academic Center, coordinates a wide range of activities connecting students through shared experiences. Whether it's collegian life, sports, or outings, students are given the opportunity to explore everything college life has to offer.

StudentActivities@pcci.edu
850-478-8496, ext. 4058

Eagles Athletics is a great way to be a part of Eagle Nation. Not only do students have the opportunity to attend exciting basketball, volleyball, and soccer games, but so do you!



Keep up with the Eagles at **pcceagles.com!** Meet the players, livestream the games, and find exclusive Eagles merch.

  **@EaglesPCC**
 **PCC Eagles**

The **Student Life Office**, located on the third floor of the Academic Center, provides guidance and assistance for residence hall life and student development. They empower and partner with both residence hall and commuter students to help them succeed while fostering leadership and a sense of community.

StudentLife@pcci.edu
850-478-8496, ext. 2050



Encourage your student to become familiar with the residence life support staff.

- Residence Assistant (on every floor)
- Assistant Residence Manager
- Residence Manager

Students can find more information about these support staff members on Eagle's Nest.



Resources

Eagle's Nest is the online hub for all things campus related, and students will use this resource more than any other. On Eagle's Nest, your student can stay up to date on campus life, class grades, and student email. Because Eagle's Nest is so integral to campus life, encourage your student to become familiar with its features and to check email daily.



Authorized Access is your way of getting an inside look at college life! You'll be able to view campus events and chapel services, and your student can grant you access to even more Eagle's Nest features. You can request this service at pcci.edu/AuthorizedAccess

The **myPCC** app, available on both the App Store and Google Play, gives students quick, easy, and mobile access to Eagle's Nest features, from dining menus and class grades to package notifications.

Office 365 is freely available to all students. In addition to using Office 365 for class projects, students can use the computer labs and PaperCut printer kiosks located across campus for their printing needs. For more information on using Office 365 and on-campus printing, students can search "Tech Help Central" on Eagle's Nest.

The **Rebekah Horton Library** provides six floors of digital and print resources to students for personal and academic research. The library staff is eager to guide students to the best sources and constantly acquires new resources. The library's Research Center, located on the first floor, answers students' reference questions and helps them develop effective research skills.





The **Sports Center** is a great place for students when they need a break from studying. Students can bowl, climb the rock wall, ice skate, and use the water park—all at no cost.

At **West Campus**, students can enjoy water activities and picnicking with friends. Catamarans, kayaks, paddle boards, and picnic areas are available free of charge.

All facility hours and guidelines are available on Eagle's Nest.



For students who need help but aren't sure where to start, QuickConnect provides fast access to college resources and support services. Students can use QuickConnect via the widget on Eagle's Nest or by calling 855-53-MyPCC (536-9722).





Services

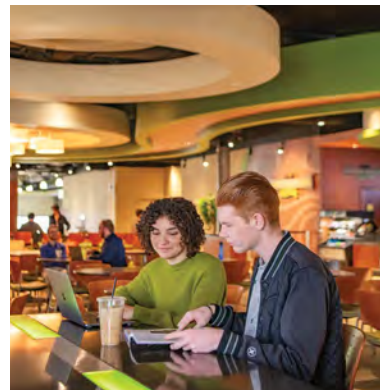
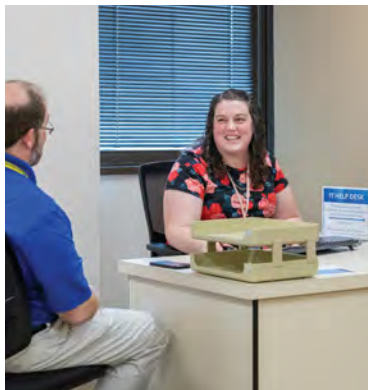
The **IT Help Desk** stands ready to assist students with any technology issues or questions, including help with Wi-Fi. Students can get the help they need by searching “Tech Help Central” on Eagle’s Nest, emailing **StudentTechHelp@pcci.edu**, or visiting the IT Help Desk on the third floor of the Administration Building.

Dining Services, guided by an executive chef, offers students a variety of wholesome and quality food selections. The Varsity and Four Winds facilities provide buffet-style service, including an allergen-free line. Grab N Go is a student favorite: on-the-go salad, deli, and hot meals are available, as well as a get-well meal. All three dining options are included in room and board.

For a change of pace, students can visit or mobile order from **The Palms** (with options from The Grille, Papa Johns, and Chick-fil-A) or **Common Grounds Café**, both located in the Commons.



You can even order a treat for your student! Download the Transact mobile ordering app at go.pcci.edu/MobileOrder





The **Campus Store**, located in the **Commons**, sells school supplies, gifts, PCC and Eagles clothing, music, snacks, drinks, and more. Students can purchase items in-store or online via the Transact app for pickup. Additionally, each Residence Hall stocks everyday essentials in smaller shops: the Gearbox (men's res. halls) and the Pelican (women's res. halls).



Treat your student! Visit go.pcci.edu/StudentFunds to add funds to your student's PCC card. It works like a debit card at campus retail locations and vending and laundry machines. You can also order a care pack for exams, holidays, or just because at cstore.pcci.edu

Eagle Express Cleaners, collaborating with Modern Dry Cleaners and located in the Campus Store, allows students to drop off dry cleaning and laundry by the pound (10 lb. minimum).

The **shopping shuttle** runs each Saturday to local stores for \$2 per round trip. A free on-campus work shuttle is available on weekdays for students at work locations like PCA and the Print Shop. Students can find more information about this service by searching "shuttles" on Eagle's Nest.





The **Graf Clinic** is an on-campus healthcare provider independently operated and staffed by Baptist Medical Group of Pensacola. A doctor or nurse practitioners are available by appointment during regular clinic hours.

After-hours medical needs and serious illnesses or injuries are referred to off-campus medical facilities associated with one of three area hospitals.

Visit eaglesnest.pcci.edu/MedicalServices for more information.



The Pensacola area offers three major hospitals, several urgent care centers near campus, and numerous medical offices. Be sure you and your student are familiar with these medical facilities and have a plan in case of emergency.

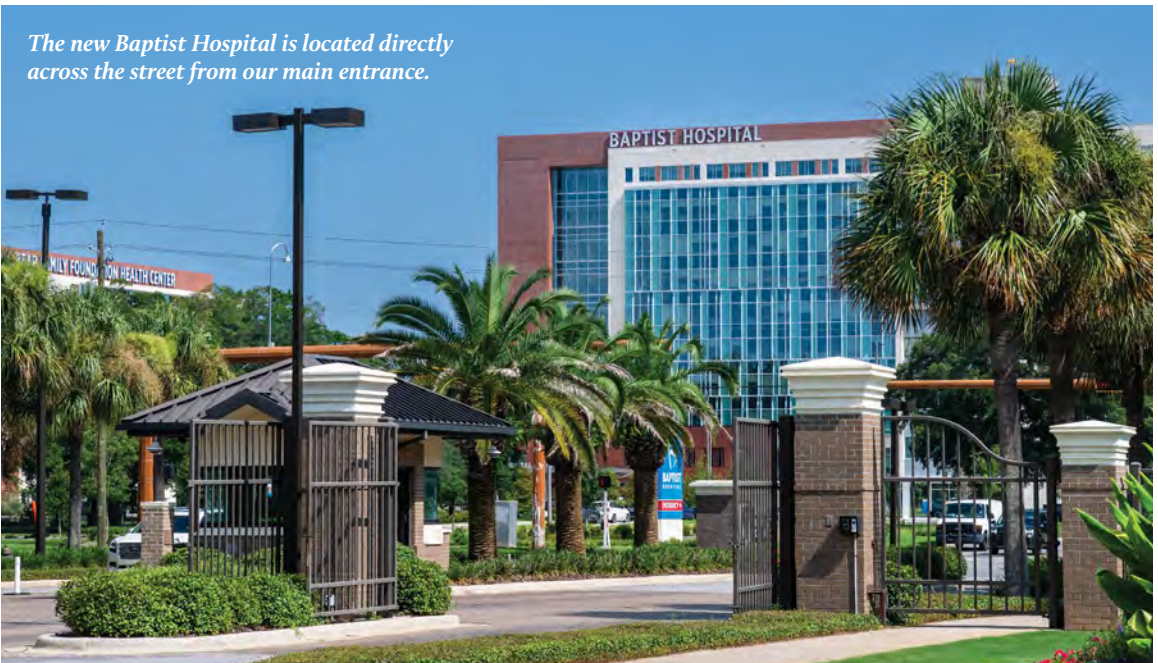
Mon-Fri, 7:30 a.m.-4:30 p.m.

GrafClinic@pcci.edu

Make an Appointment: 850-478-8496, ext. 1636

Address Questions or Concerns: 850-437-8600

The new Baptist Hospital is located directly across the street from our main entrance.





Safety and Security

CAMPUS SECURITY

Main campus is entirely fenced in, with gates and security checkpoints at all entrances.

All buildings on campus are equipped with security systems and procedures. For further security measures, buildings such as residence halls are accessible only by student PCC ID Card, and desk workers verify authorized entrance.

Local deputies, campus security officers, and trained staff keep campus and buildings secure 24/7.

EMERGENCIES

Emergency notification systems and meticulously planned emergency procedures ensure every student's safety. To access our emergency plans, see **emergency.pcci.edu**



Students will automatically receive **Critical Alerts** via email, text, and voice call in the event of a weather or campus emergency. These alerts keep students informed and provide any necessary action steps to be taken.

PCC partners with Escambia County Emergency Operations Center to receive minute-by-minute information about local emergencies.

In the event of a campus emergency, we will post public statements on our website, **pcci.edu**, and social media to inform you of the circumstances and actions taken. An on-campus paramedic is available to assist with medical needs and trains security officers in first aid and CPR/AED.

Security@pcci.edu
850-479-6595



PCC Care

A strong support system is critical to every student's success. At PCC, students will find curated resources to guide them on the path to graduation.

When your student has that "I don't know what to do" moment, the PCC Care Office is here to provide the best support.

Through PCC Care, students have convenient and free access to safe, impartial, and confidential services.

The **Academic Success Office** provides tutoring, coaching, and writing support to give students the tools they need to succeed.

Biblical guidance advisors offer students a listening ear, prayerful encouragement, and advice that is rooted in Scripture. For students who need long-term or specialized support, PCC Care can provide referrals to an off-campus counseling center.

Campus Parents help first-time students adjust to college life. Many of our staff, faculty, and Campus Church members volunteer as Campus Parents to provide their Campus Kids support throughout the school year. Students interested in benefiting from this program can email CampusParent@pcci.edu



Sometimes a new student just needs an upperclassman to show the way.

Student Mentors are available to help first-time students with the knowledge, skills, and mindset needed for success. Your student can find a mentor by searching "student mentor" on Eagle's Nest.

Career Services is committed to students' professional success. Through this office, students receive help with resumes and cover letters, interview preparation, and connecting with employers.

PCC Care also provides **disability services** by helping students who have documented disabilities. For students needing academic and housing accommodations, they can apply by searching "disability services" on Eagle's Nest.

A **financial advisor** is available to help students navigate scholarships, on-campus work programs, and loan options. Students can make an appointment to see the financial advisor to get the help they need.

For questions about these services, please contact:
PCCcare@pcci.edu
pcci.edu/PCCcareOffice

“Challenges are a part of life, which is why PCC Care exists—to help students meet those challenges and complete what God has called them to do.”

Whether the challenge is personal or academic, PCC Care stands ready to assist students with timely, relevant, and biblical guidance.”

Dr. Rob Achuff
Director, PCC Care



Frequently Asked Questions

ACADEMICS

Do students have to pay to receive tutoring?

Tutoring provided by the college—whether through Eagle's Nest, PCC Care, or the student's collegian—is free of charge.

Can I view my student's grades?

You can view your student's grades on Authorized Access, but we encourage you to discuss this with your student, as students must grant parents access to view grades and other personal information. You can request access at go.pcci.edu/AuthorizedAccess

HEALTH AND SAFETY

How can my student access routine or emergency medical care?

Students can make appointments at the Graf Clinic for all primary care needs. The Graf also offers rides to off-campus medical appointments for students without access to transportation. Students can submit a Medical Transportation Request at eaglesnest.pcci.edu/MedicalTransportation

For emergency medical assistance, Safety and Security (ext. 555) has trained medical responders available 24/7. Additionally, the Pensacola area has several emergency medical centers near campus.

What other accommodations are made for students with disabilities?

Students with physical disabilities live on residence hall first floors to help them exit in an emergency, and their rooms have additional accommodations.

All buildings and sidewalks on campus are handicap-accessible via accessibility ramps.

Additionally, we provide handicap and limited-mobility parking on campus.

How is PCC prepared to respond to weather emergencies like hurricanes?

PCC buildings are all built specifically to withstand hurricane-force winds.

PCC Emergency Operations has team members from all campus departments that serve students. In the event of a weather emergency, this team tailors their response to fit the situation and best provide students with protection, safety, and care.

For information about planning, services, shelters, and overall response, visit emergency.pcci.edu.

CAMPUS LIFE

If students have roommate issues, what should they do?

Students should first try to work out the issue with their roommate personally. If that is unsuccessful, they can contact their Residence Assistant, who will assist and mediate a room meeting, if necessary. For further assistance, students can contact their Residence Manager at eaglesnest.pcci.edu/ResidenceHalls

How can my student try out for an Eagles team? Are there other ways to be involved in sports?

Students interested in trying out for the Eagles can fill out an interest questionnaire at eaglesnest.pcci.edu/EaglesTryouts

Besides Eagles sports, we have an intramural sports program that all collegians can participate in. All 48 collegians have 5–6 major sports and 14–16 minor sports per year.

How can my student get more involved in campus life?

Students are encouraged to connect with their collegian officers to discover opportunities to get involved. If they need further assistance, they can also stop by the Student Activities Office in AC-1 or email StudentActivities@pcci.edu

CAMPUS SERVICES

What accommodations are made for students without cars?

Shuttles run from PCC to local shopping areas every Saturday and on some holidays. Detailed instructions on how your student can sign up for and use the campus shuttle service are on Eagle's Nest at

eaglesnest.pcci.edu/ShoppingShuttle

Student workers with PCC-affiliated off-campus jobs, like PCA and the Print Shop, can sign up for a free work shuttle. They can contact their work supervisor for help or more info.

GENERAL

If my student needs help and isn't sure where to go, what should he do?

Students can contact their RA, RM, or the PCC Care Office to be connected with the right resources. They can also access the QuickConnect via Eagle's Nest.

How can I stay connected to my student's experience at PCC?

You can sign up for Authorized Access, follow us on social media, attend campus events, and livestream church services, performances, and campus events.

How do I address mail to my student?

Student Name
Box Number
250 Brent Lane
Pensacola, FL 32503



Have more questions? You can call the PCC Information Desk at **850-478-8496** or email info@pcci.edu.

STAY CONNECTED!



Livestream athletics, catch up on PCC music videos, and join us for milestones like Commencement and Bible Conference! Available on Roku, GoogleTV, AppleTV, or at watch.pcci.edu



You can livestream Campus Church services at campuschurch.com/Watch or youtube.com/c/CampusChurchFL



Listen to our chapel podcast wherever you listen to podcasts!



2024–2025 Calendar

FALL 2024

Aug. 26 Fall Registration Closes

Aug. 27 Classes Begin

Oct. 5 Fine Arts Series

Nov. 7–9 Fine Arts Series

Nov. 15 Turkey Bowl

Nov. 18 Spring Registration Opens for Work Assistance Students

Nov. 20 Spring Registration Opens for All Students

Nov. 27–29 Thanksgiving Holiday*

Dec. 9–12 Final Exams

Dec. 12 Semester Ends, 1 p.m.+

Dec. 13–Jan. 13 Interterm Online Classes

SPRING 2025

Jan. 17 Spring Registration Closes

Jan. 18 Arrival and Check-In

Jan. 19 Arrival Deadline, 2 p.m.

Jan. 20 Classes Begin

Feb. 19–21 Bible Conference**

Feb. 6–8 Fine Arts Series

Apr. 18, 21 Easter Holiday*

May 2 Fine Arts Series

May 5–8 Final Exams

May 8 Nurses' Pinning and Lamp Lighting Ceremony, 7 p.m.

May 9 Professional Studies, Liberal Arts, and Visual and Performing Arts Commencement, 9:30 a.m.++

Arts and Sciences and Biblical Studies Commencement, 2 p.m.++

* Classes do not meet.

** Classes do not meet. All students required to attend services.

+ On-campus work students are required to stay until they finish their last work responsibility.

++ Semester ends May 9. Non-graduating students aren't required to stay for Commencement ceremonies.

On-campus work students are required to stay until they finish their last work responsibility.

Daily Prayers for Your Student

God is the strength behind your student's success throughout college. Consider using these prompts as inspiration to pray for your student's academic, spiritual, and social development—and watch your child grow into a confident leader who will influence the world for Christ.

SUNDAY

Dedicate time to personal prayer and devotions

MONDAY

Manage time wisely

TUESDAY

Reach out for help when it's needed

WEDNESDAY

Study diligently for classes

THURSDAY

Be involved in outreach

FRIDAY

Finish the week strong

SATURDAY

Build uplifting friendships



Contact Info

College Offices and Services

Dial 850-478-8496, press 1, then the 4-digit extension.

Academic Offices 2819 AcademicOffice@pcci.edu

Admissions 6475 Admissions@pcci.edu

Business Office 6583 BusinessOffice@pcci.edu

Campus House 8050 CampusHouse@pcci.edu

Campus Store & Care Packs 3150 CStore.pcci.edu

Dining Services 3049 Dining@pcci.edu

Information Desk 2001 InformationDesk@pcci.edu

Library 4005 RLHLibrary@pcci.edu

PCC Care Office 2222 PCCcare@pcci.edu

Post Office 3130 PCCPostOffice@pcci.edu

Student Activities 4058 StudentActivities@pcci.edu

Student Life 2050 StudentLife@pcci.edu

Let us know how we can help you
at *any* point during this exciting journey!



Affordable rooms
Vending and laundry facilities
Free Wi-Fi and local calling
Complimentary coffee and juice
50% off breakfast at Varsity

Lobby Hours

Monday-Sunday
7 a.m. to 10 p.m.

850-969-1600
pcci.edu/CampusHouse



**USE YOUR
SKILLS TO MAKE
A DIFFERENCE**

on campus and
worldwide.

**JOIN THE PCC AND
AFFILIATES TEAM!**

Apply today.



go.pcci.edu/JointheTeam

Didn't see what you were looking for?
Find more info at pcci.edu

PENSACOLA CHRISTIAN COLLEGE

 **Employee Services**

DEDICATED TO EXCELLENCE • COMMITTED TO SERVICE