

PENSACOLA CHRISTIAN COLLEGE.

PARENT RESOURCE GUIDE



SUPPORTING *YOUR* PCC STUDENT



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WE'RE IN THIS *together*

Dear Parent,

You've closely watched your son or daughter take each step in following God's path. But over time, your involvement changes to meet a new stage in life. As parents, we're learning to let go—and let them take the lead. Our advice turns into listening, and our direction into encouragement.

And this guide is here to help you navigate the transition. Your all-in-one resource, it contains valuable tools to thoroughly support your student.

It's our privilege to partner with you during this important, exciting time. PCC is committed to providing a safe, friendly environment. A place where students are empowered to become leaders and change the world for Christ.

A handwritten signature in black ink that reads "Troy A. Shoemaker".

Dr. Troy Shoemaker
President

Designed for Success

PCC students benefit from a comprehensive approach to higher education, including built-in guidance both in and out of the classroom. This holistic college experience is guided by a biblical worldview and curated for student success.

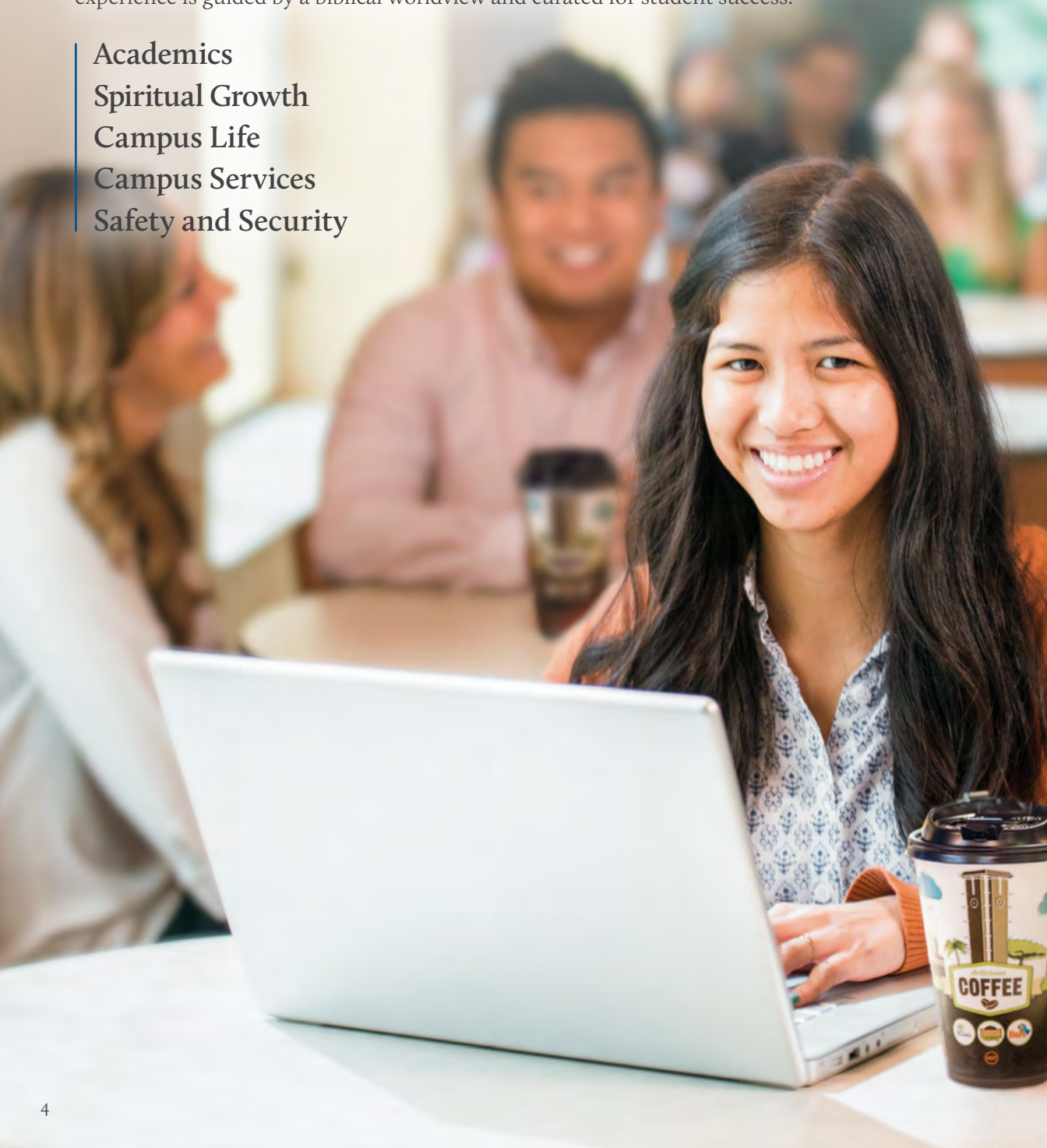
Academics

Spiritual Growth

Campus Life

Campus Services

Safety and Security



Academics

A STRONG FOUNDATION

Student Success Advisors provide ongoing advice and support, helping students plan their schedules to ensure they stay on track for graduation and monitoring academic progress throughout the semester. They also provide major-specific career advice and help students connect with other college departments to get questions answered when needed. Students can connect with their advisor through **go.pcci.edu/StudentSuccessAdvisor**.

Faculty have weekly office hours (posted on Eagle's Nest and in their course syllabi). If students have questions or need help in a particular course, they can drop by the faculty offices or contact their teacher to set up a meeting.



Encourage your student to communicate with faculty members. A strong relationship helps students establish themselves in class and get expert assistance for future assignments and projects.

Foundations for College Success is a 1-credit course every first-semester student takes to help provide a smooth transition to college. Your student will learn to use PCC's academic resources and develop skills that contribute to academic success like study methods, time management, and career prep.

AcademicOffice@pcci.edu
850-478-8496, ext. 2819

*“While college courses are designed to challenge students, a variety of success resources are available. Encouraging your student to **take advantage of them early and often** is an excellent way to lend your support.”*

Dr. Raylene Cochran
Academic Vice President



Spiritual Growth

ENCOURAGEMENT

Chapel meets four times a week, where students hear from campus and guest speakers who have a passion for the next generation.

Campus Church meets three times a week, allowing students to regularly connect with an uplifting community of believers.

Student-led prayer groups meet weekly in each residence hall and across campus. Students can gather to share their prayer requests and praises and pray together.



Listen to our chapel podcast! Search “Pensacola Christian College” on Apple, Google, Spotify, and Stitcher podcast players.

You can also livestream all Campus Church services at campuschurch.com/Watch or youtube.com/c/CampusChurchFL.

OUTREACH

Christian Service groups go out into the Pensacola area weekly to minister to the local community. With over 55 options to choose from, Christian Service is a great way for your student to get plugged in.

Mission Projects occur every year to raise money for missions. Your student can get involved in many ways: by donating, volunteering, or simply praying.

Student Body Projects allow students to directly impact the community around them, through hurricane cleanup, toy drives, and volunteering at local non-profit organizations.

StudentMinistry@pcci.edu



While you may not be there in person, you can still support your student through prayer. Check the inside back cover for suggested daily prayers for your student.

While spiritual growth can occur through going to Christian Service or taking good notes in chapel, it also comes from taking advantage of biblical guidance and support available whenever they need help.

Encourage your student to get involved in ministry on campus and focus on personal spiritual development. As students take steps toward becoming the person God has called them to be, they'll be surprised down the road what helped them grow.





Campus Life

STUDENT ACTIVITIES OFFICE

The Student Activities Office coordinates a wide range of activities connecting students through shared experiences. Whether it's collegian outings or Eagles sports games, students are given the opportunity to explore everything college life has to offer.

StudentActivities@pcci.edu

850-478-8496, ext. 4058

Follow your Eagles on social media:

  @EaglesPCC

 PCC Eagles



Keep up with the student activities and events calendar!
Livestream Eagles games on **pcceagles.com** and collegian
championship games on **watch.pcci.edu**.

STUDENT LIFE OFFICE

The Student Life Office provides guidance and assistance for residence hall life and student development. They empower and partner with both residence hall and commuter students to help them succeed while fostering leadership and a sense of community.

StudentLife@pcci.edu

850-478-8496, ext. 2050



Encourage your student to become familiar with the residence life support staff.

- Residence Assistant (on every floor)
- Assistant Residence Manager
- Residence Manager

Students can find more information about these support staff members on Eagle's Nest.



Campus Services

DINING OPTIONS

Guided by an executive chef, Dining Services offers students a variety of wholesome and quality food selections. The Varsity and Four Winds facilities provide buffet-style service, including an allergen-free line. Grab N Go is a student favorite: on-the-go salad, deli, and hot meals are available, as well as a get-well meal. *All three dining options are included in room and board.*

Dining@pcci.edu

850-478-8496, ext. 3049

ON-CAMPUS RESTAURANTS

For a change of pace, students can visit or mobile order from The Palms (with options from The Grille, Papa Johns, and Chick-fil-A) or Common Grounds Café, both located in the Commons.

You can even order a treat for your student! Download the Transact mobile ordering app at **go.pcci.edu/MobileOrder**.

RECREATION

Students can step away from studying to relax at the pool, play tennis on an outdoor court, or spend time with friends at the Sports Center, climbing the rock wall, bowling, or ice skating.

Students also have access to countless outdoor and water activities at Camp o' the Pines and West Campus.

All facility hours and guidelines are available on Eagle's Nest.

LIBRARY

The Rebekah Horton Library provides six floors of digital and print resources to students for personal and academic research. Staff guide students to the best sources and constantly acquire new resources. The library's Research Center answers students' reference questions and helps them develop effective research skills.

RLHLibrary@pcci.edu

850-478-8496, ext. 4005



Campus Services cont.

CAMPUS STORE

Located in the Commons, the Campus Store sells school supplies, gifts, PCC and Eagles clothing, music, snacks, drinks, and more. Additionally, each Residence Hall stocks everyday essentials in smaller shops: the Gearbox (men's res. halls) and the Pelican (women's res. halls).

CStore@pcci.edu

800-722-3570



Treat your student! Visit **go.pcci.edu/StudentFunds** to add funds to your student's PCC card. It works like a debit card at campus retail locations and vending and laundry machines. You can also order a care pack for exams, holidays, or just because at **cstore.pcci.edu!**

EAGLE EXPRESS CLEANERS

Collaborating with Modern Dry Cleaners, the on-campus Eagle Express Cleaners allows students to drop off dry cleaning and laundry by the pound (10 lb. minimum).

IT SERVICES

Students have access to the IT Help Desk for assistance with any technology issues or questions, including help with Wi-Fi.

StudentTechHelp@pcci.edu

All PCC students receive free access to Microsoft 365 during their enrollment.

Students can print from one of several computer labs or PaperCut printer kiosks located all over campus.



TRANSPORTATION

PCC offers a shopping shuttle each Saturday to local stores for \$2 per round trip. A free on-campus work shuttle is available on weekdays for students at work locations like PCA and the Print Shop. Students can contact their work supervisor for help or more info.

EAGLE'S NEST

Encourage your student to stay up to date on campus life, class grades, and student email through Eagle's Nest, our online student platform. And you can get an inside look by requesting Authorized Access to Eagle's Nest! You'll be able to view campus events and chapel services, and your student can grant you access to even more Eagle's Nest features. Create your page at go.pcci.edu/RequestAuthorizedAccess.

MYPCC APP

Available on both the App Store and Google Play, the myPCC app gives your student quick, easy, and mobile access to Eagle's Nest features, from dining menus and class grades to package notifications.

WATCH PCC

This video hub allows you to livestream or catch up on PCC music videos and events like Commencement and Bible Conference. Find Watch PCC on Roku, Google TV, Apple TV, or visit watch.pcci.edu.





Campus Services cont.

GRAF CLINIC

The Graf Clinic is an on-campus healthcare provider independently operated and staffed by Baptist Medical Group of Pensacola. A doctor or nurse practitioners are available by appointment during regular clinic hours.

After-hours medical needs and serious illnesses or injuries are referred to off-campus medical facilities associated with one of three area hospitals.

eaglesnest.pcci.edu/MedicalServices

Mon–Fri, 7:30 a.m.–4:30 p.m.

GrafClinic@pcci.edu

Make an Appointment: 850-478-8496, ext. 1636

Address Questions or Concerns: 850-437-8600



The Pensacola area offers three major hospitals, several urgent care centers near campus, and numerous medical offices. Be sure you and your student are familiar with these medical facilities and have a plan in case of emergency.





Safety and Security

CAMPUS SECURITY

Main campus is entirely fenced in, with gates and security checkpoints at all entrances.

All buildings on campus are equipped with security systems and procedures. For further security measures, buildings such as residence halls are accessible only by student ID Card, and desk workers verify authorized entrance.

Local deputies, campus security officers, and trained staff keep campus and buildings secure 24/7.

EMERGENCIES

Emergency notification systems and meticulously planned emergency procedures ensure every student's safety. To access our emergency plans, see [emergency.pcci.edu](https://www.pcci.edu/emergency).



Students will automatically receive **Critical Alerts** via email, text, and voice call in the event of a weather or campus emergency. These alerts keep students informed and provide any necessary action steps to be taken.

PCC partners with Escambia County Emergency Operations Center to receive minute-by-minute information about local emergencies.

In the event of a campus emergency, we will post public statements on our website, [pcci.edu](https://www.pcci.edu), and social media to inform you of the circumstances and actions taken. An on-campus paramedic is available to assist with medical needs and trains security officers in first aid and CPR/AED.

Security@pcci.edu
850-479-6595

PCCCare

Personalized Student Support

A strong support system is critical to every college student's success. At PCC, students will find curated resources to guide them on the path to graduation.



ACADEMIC SUCCESS, BIBLICAL GUIDANCE, FINANCIAL ADVISING, CAREER SERVICES

Navigating the college experience is exciting! But it can also bring challenges. And when your student has that “I don’t know what to do” moment, the PCC Care Office is here to provide the best support.

Through the PCC Care Office, students have convenient access to safe, impartial, and confidential services.

*pcci.edu/PCCcareOffice
PCCcare@pcci.edu*

Academic Success

Flexible, personalized tutoring, coaching, test prep, and writing support will give your student tools to succeed academically.

Biblical Guidance

Biblical guidance, referrals for long-term care, and prayerful encouragement are available to support your student spiritually.

Financial Advising

Navigating loans, scholarships, and on-campus work programs doesn’t have to be stressful. Students can make an appointment with a financial advisor to get the assistance they need.

Career Services

Personalized career guidance and mentorship, including résumé and cover letter advice, are available to help unlock your student’s future potential.



Students can quickly access personalized support services by calling the PCC Quick Connect number.

855-53-MyPCC (536-9722)



The Campus Parent Program helps first-time students adjust to college life. Many of our staff, faculty, and Campus Church members volunteer to provide their Campus Kids with support throughout the school year. Encourage your student to sign up at eaglesnest.pcci.edu/eventsignup or contact the PCC Care Office.

Frequently Asked Questions

ACADEMICS

Do you offer tutoring and academic assistance?

Students can make an appointment with the PCC Care Office through Eagle's Nest, by email, or by visiting the office to receive tutoring and academic support.

Can I view my student's grades?

You can view your student's grades by requesting Authorized Access to Eagle's Nest, but we encourage you to discuss this with your student, as students must grant parents access to view grades and other personal information. You can request access at go.pcci.edu/RequestAuthorizedAccess.

HEALTH AND SAFETY

How can my student access routine or emergency medical care?

Students can make appointments at the Graf Clinic for all primary care needs. The Graf also offers rides to off-campus medical appointments for students without access to transportation. Students can submit a Medical Transportation Request at eaglesnest.pcci.edu/MedicalTransportation.

For emergency medical assistance, Safety and Security (ext. 555) has trained medical responders available 24/7. Additionally, the Pensacola area has several emergency medical centers near campus.

What accommodations are made for physically handicapped students?

Physically handicapped students live on residence hall first floors to help them exit in an emergency, and their rooms have additional accommodations.

All buildings and sidewalks on campus are handicap-accessible via accessibility ramps.

Additionally, we provide handicap and limited-mobility parking on campus.

How is PCC prepared to respond to weather emergencies like hurricanes?

PCC buildings are all built specifically to withstand hurricane-force winds.

PCC Emergency Operations has team members from all campus departments that serve students. In the event of a weather emergency, this team tailors their response to fit the situation and best provide students with protection, safety, and care.

For information about planning, services, shelters, and overall response, visit emergency.pcci.edu.

SPIRITUAL GROWTH

Are counseling services available to students? Are these services confidential?

Your student can set up an appointment to receive short-term biblical guidance sessions and prayerful encouragement from dedicated PCC Care staff, along with referrals for long-term counseling, if necessary. All sessions are completely confidential.

Does Campus Church provide opportunities for students to serve?

Campus Church works to give each student service opportunities. Students can serve in Campus Church nursery, Master Clubs, choir, and Sunday school.

CAMPUS LIFE

If students have roommate issues, what should they do?

Students should first try to work out the issue with their roommate personally. If that is unsuccessful, they can contact their Residence Assistant, who will assist and mediate a room meeting, if necessary. For further assistance, students can contact their Residence Manager. eaglesnest.pcci.edu/ResidenceHalls

How can my student try out for an Eagles team? Are there other ways to be involved in sports?

Students interested in trying out for the Eagles can fill out an interest questionnaire at eaglesnest.pcci.edu/EaglesTryouts.

Besides Eagles sports, we have an intramural sports program that all collegians can participate in. All 48 collegians have 5–6 major sports and 14–16 minor sports per year.

How can my student get more involved in campus life?

Students are encouraged to connect with their collegian officers to discover opportunities to get involved. If they need further assistance, they can also stop by the Student Activities Office in AC-1 or email StudentActivities@pcci.edu.

CAMPUS SERVICES

What accommodations are made for students without cars?

Shuttles run from PCC to local shopping areas every Saturday and on some holidays. Detailed instructions on how your student can sign up for and use the campus shuttle service are on Eagle’s Nest.

eaglesnest.pcci.edu/ShoppingShuttle

Student workers with PCC-affiliated off-campus jobs, like PCA and the Print Shop, can sign up for a free work shuttle. They can contact their work supervisor for help or more info.

How can my student get help with technology?

For technology questions and assistance, students can visit the IT Help Desk in A-3 or email StudentTechHelp@pcci.edu.

GENERAL

If my student needs help and isn’t sure where to go, what should he do?

Students can contact their RA, RM, or the PCC Care Office to be connected with the right resources.

How can I stay connected to my student’s experience at PCC?

You can request Authorized Access to your student’s Eagle’s Nest, follow us on social media, attend campus events, and livestream church services, performances, and campus events.

How do I address mail to my student?

Student Name
Box Number
250 Brent Lane
Pensacola, FL 32503



Have more questions? You can call the PCC Information Desk at **850-478-8496** or email info@pcci.edu.





2024–2025 Calendar

FALL 2024

Aug. 26 Fall Registration Closes

Aug. 27 Classes Begin

Oct. 5 Fine Arts Series

Nov. 7–9 Fine Arts Series

Nov. 15 Turkey Bowl

Nov. 18 Spring Registration Opens
for Work Assistance Students

Nov. 20 Spring Registration Opens
for All Students

Nov. 27–29 Thanksgiving Holiday*

Dec. 9–12 Final Exams

Dec. 12 Semester Ends, 1 p.m.+

Dec. 13–Jan. 13 Interterm Online
Classes

SPRING 2025

Jan. 17 Spring Registration Closes

Jan. 18 Residence Halls Open

Jan. 19 Arrival Deadline, 2 p.m.

Jan. 20 Classes Begin

Feb. 19–21 Bible Conference**

Apr. 18, 21 Easter Holiday*

May 2 Fine Arts Series

May 5–8 Final Exams

May 8 Nurses' Pinning and Lamp
Lighting Ceremony, 7 p.m.

May 9 Professional Studies, Liberal
Arts, and Visual and Performing
Arts Commencement, 9:30 a.m.++
Arts and Sciences and Biblical
Studies Commencement, 2 p.m.++

* Classes do not meet.

** Classes do not meet. All students required to attend services.

+ On-campus work students are required to stay until they finish their last work responsibility.

++ Semester ends May 9. Non-graduating students aren't required to stay for Commencement ceremonies.

Daily Prayers for Your Student

God is the strength behind your student's success throughout college. Consider using these prompts as inspiration to pray for your student's academic, spiritual, and social development—and watch your child grow into a confident leader who will influence the world for Christ.

SUNDAY

Dedicate time to personal prayer and devotions

MONDAY

Manage time wisely

TUESDAY

Reach out for help when it's needed

WEDNESDAY

Study diligently for classes

THURSDAY

Be involved in outreach

FRIDAY

Finish the week strong

SATURDAY

Build uplifting friendships



Contact Info

College Offices and Services

Dial 850-478-8496, then the 4-digit extension.

Academic Offices 2819 AcademicOffice@pcci.edu

Academic Success Office 2076 AcademicSuccess@pcci.edu

Admissions 6475 Admissions@pcci.edu

Business Office 6583 BusinessOffice@pcci.edu

Campus House 8050 CampusHouse@pcci.edu

Campus Store & Care Packs 3150 CStore.pcci.edu

Dining Services 3049 Dining@pcci.edu

Information Desk 2001 InformationDesk@pcci.edu

Library 4005 RLHLibrary@pcci.edu

PCC Care Office 2222 PCCcare@pcci.edu

Post Office 3130 PCCPostOffice@pcci.edu

Student Activities 4058 StudentActivities@pcci.edu

Student Life 2050 StudentLife@pcci.edu

Let us know how we can help you
at *any* point during this exciting journey!



Affordable rooms
Vending and laundry facilities
Free Wi-Fi and local calling
Complimentary coffee and juice
50% off breakfast at Four Winds

Lobby Hours

Monday-Sunday
7 a.m. to 10 p.m.

850-969-1600
CampusHouse@pcci.edu



Employee Services

DEDICATED TO EXCELLENCE • COMMITTED TO SERVICE

HAVE YOU CONSIDERED

how the Lord could use
YOUR SKILLS at PCC?

JOIN OUR TEAM!
Apply today.



Didn't see what you were looking for?
Find more info at pcci.edu.

PENSACOLA CHRISTIAN COLLEGE

